Abraham Luna

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Experience

Internet Solution Providers

January 2004 - December 2008   *C# ASP.NET Developer / SQL DBA /*   Tampa, FL
                                   Project Manager

- Meet with clients to assess their needs and gather requirements.
- Research and suggest new technology investments for better business development.
- Consult with project managers (PMs) about project requirements to estimate time and effort needed for completion.
- Write proposal outlining the solution to be delivered with a release date and price estimate.
- Install content management system (CMS), and create the projects site map.
- Program any Homepage and Subpage elements. Such as: Top-navigation; Sub-navigation (including secondary and tertiary pages); Content-managed areas; and Site search controls.
- Program custom modules according to the outlined requirements. Document functionality and complex features for others to understand.
- Integrated application with third-party services. Such as: Payment processors (PayPal, Authorize.net); Location finders; Salesforce.com
- Create database tables, stored procedures, and functions to support custom modules.
- Release site through all phases of the project, including development, testing, staging, and production.
- Research QA findings, and resolve any issues. Including: Bugs; Functional requirements; and Quality-of-service items.

Retail Companies

January 2005 - December 2008   *Graphic Designer / Illustrator*   Tampa, FL

- Effectively create brand identity, as well as design creative logos and print graphics.
- Design creative logos, brochures, business cards, print-ads, catalogs, and web sites.
- Optimize client provided photos for print and web graphics, using the industry standard software and professional techniques.
- Design, program and maintain the companies live website, making sure to post the latest inventory specs and photos every week.
- Design, build, setup, and maintain a web based CRM solution used company wide.

Various Companies

January 2006 - December 2008   *Technical Support*   Tampa, FL

- Troubleshoot client computer issues and maintain computers used in production.
- Research and suggest new technology investments for better business development.
- Install computer hardware and software, including: desktops, laptops, projectors, peripherals, office suites, browsers, etc.
- Setup a small office network of 1 small business server, 4 terminals, router, and firewall.

Education

International Academy of Design

December 2002   *Associates*   Tampa, FL
                                   Design

Certifications

7/2007 - Microsoft Certified Technology Specialist (MCTS): .NET Framework 2.0

Software

Microsoft Windows - 95, 98, 2000, XP, and Vista

Microsoft Office - 97, 2000, and XP
Microsoft Visual Studio - 6, and .NET
Microsoft Visual Source Safe - 2005
Team Foundation Server - 2005
Microsoft SQL Server - 7, 2000, and 2005
Microsoft SMB Server - 2003
Internet Information Services - 5
Adobe - Photoshop, Illustrator, and Acrobat
Macromedia - Dreamweaver, and Flash
Crystal Reports - 8, 8.5, and 9
OmniPage - 14
QuickBooks - 2006

Technologies

HTML - Visual Basic - C# - ASP.NET - JavaScript - XML - Web Services - XSL - Perl - PDF